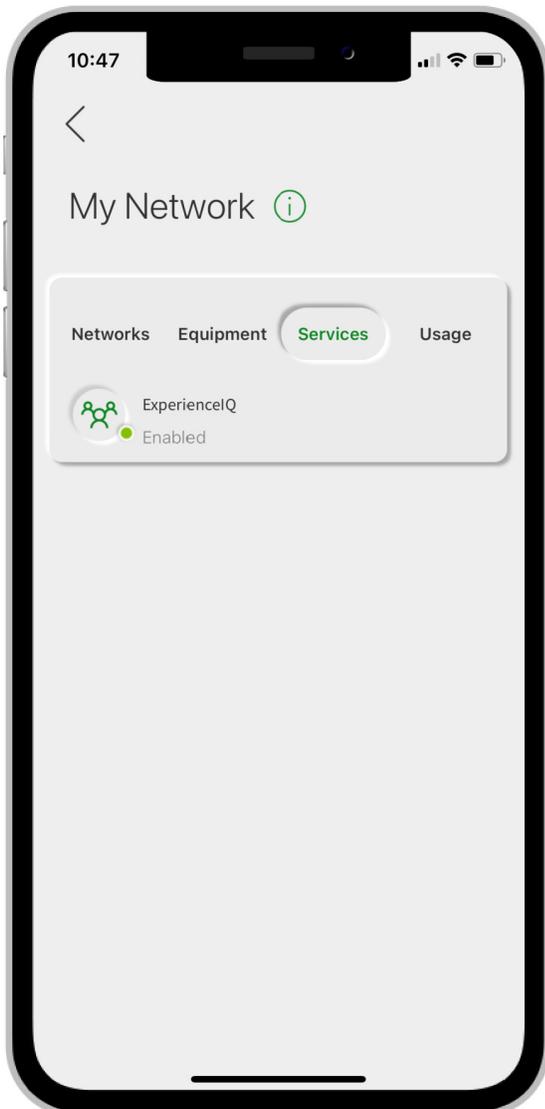




## SET-UP GUIDE

# Enable and Disable Applications



**When you select the “+” icon from the dashboard and then tap into “Services”, you will see a list of applications that are eligible for download into your CommandIQ app.**

Select an item and simply follow the instructions to add the functionality.

Conversely, when you select Disable Application, you will see a list of applications that are currently running on your app that you can disable. Select an item that you would like to disable and simply follow the instructions to remove the functionality.

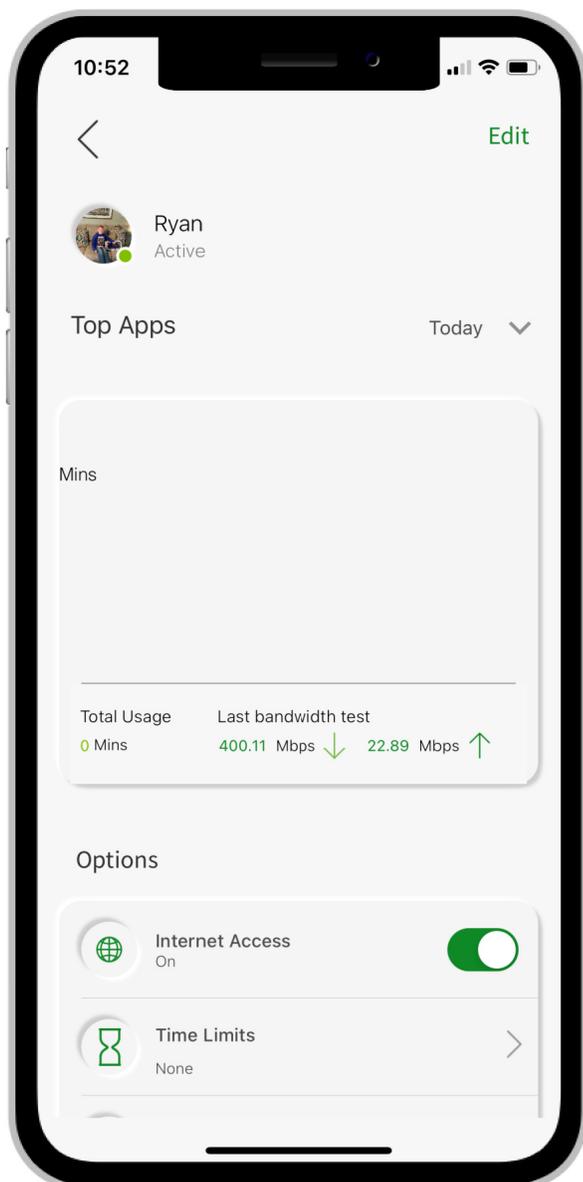
Contact your service provider for more details on the applications that are available to be added in the app.

**Note:** This feature is only available with a GigaSpire BLAST. Alexa is not available with all models.



## SET-UP GUIDE

# ExperienceIQ: Enhanced Parental Control



If you subscribe to **ExperienceIQ** from your service provider you'll have additional functionality to help manage access to the Internet within your home.

Start by selecting the + icon from the home dashboard and then tapping into the People section. Next create a profile. You'll be able to assign a name to the profile and assign the devices you want attached to this profile. You can also select the photo icon to add a picture to represent this profile. After selecting "Done" those devices selected are now assigned to the profile you have created. You can remove a device by select Edit, and then selecting the "-" sign next to the device.

If you want to manually pause all devices assigned to this profile, toggle the Internet Access button to OFF.

Select "Time Limits" to set time limits for all devices connected to the profile.

Restrictions allow you to restrict access to specific content, applications and websites and enable Safe Search and YouTube restrictions.

Parental controls work while devices are connected to Wi-Fi.

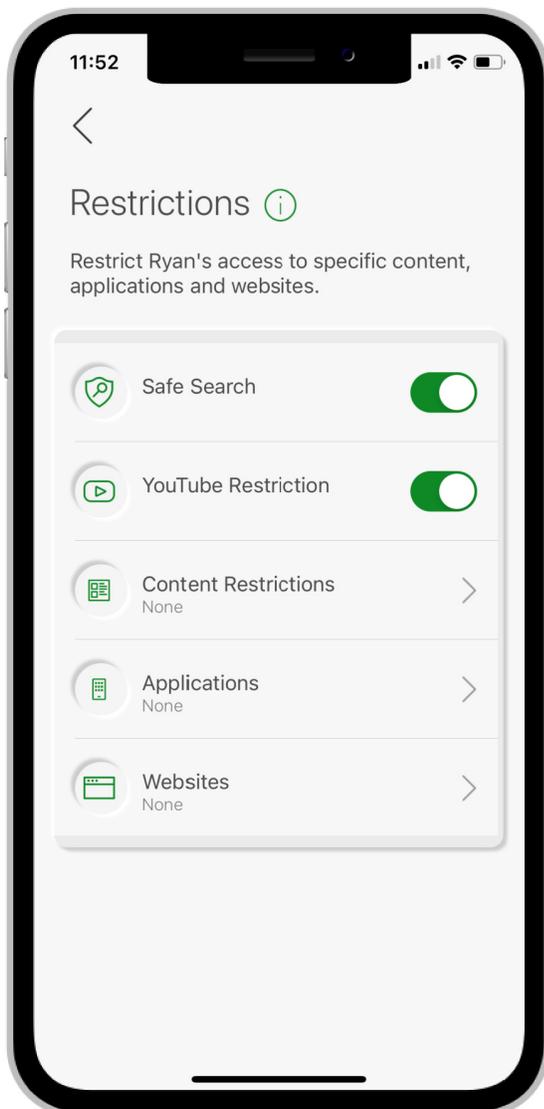
**Note:** If a device has the app, do not add it to a profile, as you may inadvertently cut off your access to these controls. If this happens, switch to mobile data, to restart the profile with your app device.



## SET-UP GUIDE

# ExperienceIQ:

## Enhanced Parental Control Content restrictions



Restrictions allow you to restrict access to specific content, applications and websites for a profile you have set up.

Safe Search blocks harmful or offensive content when searching Google, Bing and YouTube.

YouTube Restriction also blocks all comments on videos which often include inappropriate language.

Content Restrictions allow you to block content by age or specific categories such as violence.

Applications allows you to block access, approve access or set time limits for specific applications by entering the name of the application.

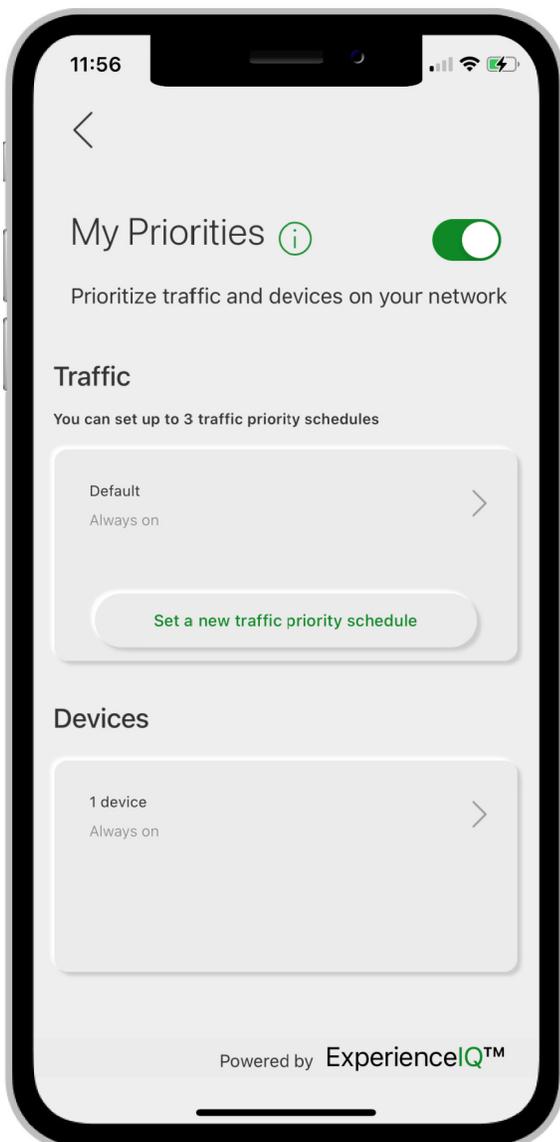
Websites allows you to allow or block specific websites.



## SET-UP GUIDE

# ExperienceIQ:

## My Priorities Activity and Device Prioritization



From any profile or the Things tab, tap into a device to access Network Priority to view activity and device prioritization settings.

By default, activity priorities on the Wi-Fi network are organized according to a combination of common activities. You can prioritize the activities by ordering them from top to bottom with the most important activities on top. Once set, My Priorities will do all the work to prioritize traffic to your activities.

You can schedule an alternative activity list during certain times and days of the week. Up to three different schedules are supported.

Prefer to prioritize by device regardless of what activity those devices are performing? By tapping Devices, you can select up to 5 devices to prioritize over all others on the Wi-Fi. You can even set a timer to reset the priority once the time is expired. For example, if you want to use your Sonos surround sound while you stream Netflix on your smart TV for family movie night, you can set priority to just those devices.

Device priorities can also be made permanent. Device priorities work in conjunction with the activity priorities and share the fastest network traffic queue. This means you get the most bandwidth and lowest latency on the devices and activities you set.