

TING - 1-855-846-4389

Account number: Log into your online Ting account and go to "Account Settings". Scroll down and click on "Port out information". Click "Port out now". You will see your account number. PIN: Sign into your online Ting account and go to "Account Settings". Scroll down and click on "Port out information". Click "Port out now". You'll see your PIN(s) needed to transfer each phone number. The PIN is specific to the phone number you want to port out.

T MOBILE - 1-800-937-8997

Account number: 9-digit number. Can be found in the upper right hand corner of any bill or in your online account. PIN: On T-mobile.com, log into your account and select "My Account" in the top right corner. Click "Profile" then "Line Settings". From there, you can select "Request a transfer PIN" then "Get a transfer PIN". From the app, log in and select "Account" then "Profile Settings". Next, click on "Line Settings" and then "Request a number transfer PIN".

TOTAL WIRELESS - 1-866-663-3633

Account number: Your account number is the IMEI number of your phone. You can find it in your Settings. PIN: To get your transfer PIN, text NTP to 611611.

TRACFONE - 1-800-667-7183

Account number: Call TracFone customer care at 1-800-867-7183 to get your account number and PIN. PIN: Call TracFone customer care at 1-800-867-7183 to get your PIN.

US CELLULAR - 1-888-944-9400

Account number: If you do not have your account number, you will need to contact US Cellular at 1-888-944-9400. PIN: This is the 4-digit PIN associated with your account, if you do not know it you will need to contact US Cellular at 1-888-944-9400.

US MOBILE - 1-888-878-1488

Account number: Can contact via chat, call 611 from your US Mobile phone, call customer support at 1-888-878-1488 or email help@usmobile.com to get your account number. PIN: Can contact via chat, call 611 from your US Mobile phone, call customer support at 1-888-878-1488 or email help@usmobile.com to get your PIN.

VERIZON - 1-800-837-4966

Account number: Can be found on bill or online account. Online account or app: Log into your Verizon account. Click on "Account" > "Account settings" > "Account settings overview". Your account number will be shown under "My Profile". PIN: Dial #PORT from the smartphone that has the number you want to transfer. You will be sent a link to generate the Number Transfer PIN in My Verizon. If the My Verizon app is installed on your phone you will be directed to the Number Transfer PIN screen in the app. If the My Verizon app is not installed on your phone you will be directed to the Number Transfer PIN screen on your mobile browser. You can go directly to the My Verizon website: My Profile > Number Transfer PIN > "Generate PIN" if you are not on your smartphone.

VISIBLE - ONLINE ONLY

Account number: Log in to your account either through visible.com or on the app, and head to the "Account" section. If logged in through visible.com, make sure you click the "Profile" tab inside the Account section. From there, you'll be able to see your account number. PIN: Log in to your account either through visible.com or on the app, and head to the "Account" section. If logged in through visible.com, make sure you click the "Profile" tab inside the Account section. From there, you'll be able to send a request to receive your port out PIN. To send a request for your port out PIN, click "Request via Email".

WALMART FAMILY MOBILE PREPAID

1-877-440-9758

Account number: To view your account number, dial ##225# on your Walmart Family Mobile phone. PIN number: To access your PIN number, contact Walmart Family Mobile customer service at 1-877-440-9758.

NEED ASSISTANCE?

CONTACT US!

1.877.727.2288

info@mtctel.com

www.mtcmobile.com

www.mtctel.com



PORTING GUIDE

Bring your number with you - Switch Today!



PORTING GUIDE

Please find your current carrier and follow the instructions. The carriers have been alphabetized for your convenience!

AT&T - 1-800-331-0500

From your AT&T Mobile Device: Call *PORT (*7678). Follow the prompts to get your Number Transfer PIN sent to you via text. You'll need your account passcode to generate the Number Transfer PIN when calling *PORT (*7678). From your myAT&T app: Sign into the myAT&T app. Go to your profile and select "People & Permissions", scroll to "Transfer phone number", and select "Request a new PIN". Your Number Transfer PIN will display on the screen.

BOOST MOBILE - 1-833-502-6678

Account number: Contact Boost Mobile customer support at 1-833- 502-6678 to get your account number or login to boostmobile.com, navigate to Account Settings > My Profile. PIN: The port out PIN is a unique number that you can only get by calling 1-833-502-6678.

COMCAST/ XFINITY - 1-888-936-4968

Account number: To find your account number, simply sign in to "Account and Identity" on xfinity.com and your account number will appear under Account Details. PIN: Go to "Devices" in your account online, select the device associated with the phone number you want to transfer to a new carrier. Then scroll down the page and select "Learn More" next to "Transfer your number, cancel this line" for details on obtaining your security PIN by text.

CONSUMER CELLULAR - 1-888-345-5509

Account number: Typically a 9-digit number that can be found online or by calling Consumer Cellular 1-888-345-5509. PIN: Last four digits of account holder's SSN. Porting center number: 888-750-5519

QUESTIONS? Call us!
1.877.727.2288

CRICKET - 1-800-274-2538

Account number: Can be found by signing in to your myCricket app or My Account Online, calling or chatting with Cricket Support, or visiting a Cricket store. PIN: Dial *PORT/*PORTAR from your Cricket Wireless device. You can also call 1-800-CRICKET (274-2538) from any device. When calling Customer Service, you'll need your account PIN to generate the Number Transfer Pin. You can also get it by logging into your myCricket App by following these steps: From Home Screen – click the 'Gear Icon' to enter the Account Info screen. From there- select the appropriate CTN from Line Settings. Then, click "Get my Number Transfer PIN".

GOOGLE FI - 1-844-825-5234

Account number: Log into Google Fi on the website or app. Go to "Account", select "Manage plan" > "Leave Google Fi" > "Transfer your number to another carrier" to get your account number. PIN: Log into Google Fi on the website or app. Go to "Account", select "Manage plan" > "Leave Google Fi" > "Transfer your number to another carrier" to get your PIN.

METRO PCS - 1-888-863-8768

Account number: This is your 9-digit account number. PIN: You can log in to the myMetro app and select "Account options">" Number Transfer PIN". On the website, go to "Profile Settings" then select "Line Settings". From there, click on "Request a Transfer PIN"> "Get a Transfer PIN." You can call or chat with Metro by T-Mobile customer service for additional help.

MINT - 1-800-683-7392

Account number: Contact customer service at 1-800-683-7392 or use online chat support to get your account number. PIN: Contact customer service at 1-800-683-7392 or use online chat support to get your PIN.

NET 10 - 1-877-836-2368

Account number: If you are using a phone you purchased from Net10, the MEID or IMEI of your phone if your account number. If nothing has changed in your account, you can locate this number by dialing #06#. If there has been a change in your account, you may have to call or chat with customer service. PIN: Send a text message with the keyword "NTP" to 611611. You will receive a 4-digit temporary porting PIN that will be valid for 7 days. The port out PIN request can take 10 minutes or up to 1 hour to be received. Do not request multiple PINs since it could lock the account.

QUESTIONS? Call us!
1.877.727.2288

PURETALK - 1-877-820-7873

Account number: Log into your PureTalk account and click the "Profile" tab to see your account number. PIN: Log into your PureTalk account and click the "Profile" tab to see your PIN. If you do not have a PIN set, you may use 0000 or 1111 as a default PIN. You may also set your own PIN to be used from the "Profile" tab.

QLINK - 1-855-754-6543

Account Number – found in online account under enrollment number. PIN – default is the last 4 of SSN or call 1-855-754-6543

SIMPLE MOBILE - 1-877-878-7908

Account number: The account number is the last 15-digits of ICCID. Contact customer support at 1-(877) 878-7908 if you need help. PIN: Texting NTP to 611611 will give you a PIN. Contact customer support at 1-(877) 878-7908 if you need help

SPECTRUM MOBILE - 1-833-224-6603

Account number: Log into your account and you will see your account number at the top of the online account "Summary" page under your name. You can also find it by selecting the "Billing" tab and then "View Statements". Choose a statement and you'll find your account number at the top below the Spectrum logo. PIN: Sign in to Spectrum.net or the My Spectrum App using your Spectrum username and password. Select Services, then select Mobile. Choose a line on your account. Scroll down and Select Transfer PIN. Choose a contact method to receive your passcode. When prompted, enter the passcode and select Continue. Your Transfer PIN will appear on screen.

STRAIGHT TALK - 1-877-430-2355

Account number: MEID or IMEI of the phone or if you are using a BYOP (Bring Your Own Phone) SIM card, it will be the last 15 digits of your SIM card number. PIN: Text NTP to 611611 from your phone and you will receive the number transfer PIN. You can also chat with the support team to get this number transfer PIN.